



# Pelham Police Department

Patrick S. Cheatwood  
Chief of Police

## COMPLAINTS AGAINST PELHAM POLICE PERSONNEL

It is the policy of the Pelham Police Department to accept complaints from the general public regarding actual or perceived misconduct on the part of any police department employee. If a citizen believes he or she has witnessed official misconduct on the part of any police department employee, that citizen is encouraged to report the facts and circumstances to any police department supervisor. Complaints may be made in person, by telephone, by letter, or via e-mail.

Once a police supervisor has received the basic complaint, he/she will complete a standard **COMPLAINT OF POLICE MISCONDUCT FORM** based on the information furnished by the complainant. In many cases, it will be necessary for the supervisor to re-contact the complainant to discuss the specifics of the complaint and to obtain additional details regarding the complaint.

The Pelham Police Department has a written policy that covers the documentation and investigation of the complaints against police employees. There are varying requirements, depending on the severity of the alleged misconduct, and specific procedures may be discussed with the Administrative Services Captain, at the option of the complainant.

All complaints received by the Pelham Police Department are investigated, including anonymous complaints; however, a complainant who wishes to remain anonymous must understand that our inability to contact them for clarification and additional information may prevent a complete and thorough investigation of their complaint.

A complaint alleging police misconduct may be made in any of the following ways:

1. A complainant may appear in person at police headquarters and request to speak with the duty supervisor; OR
2. A complainant may contact the duty supervisor by telephone at 205-620-6550; OR
3. A complainant may contact Deputy Chief Doug Setliff during regular business hours, Monday through Friday at 205-620-6550; OR
4. A complainant may write a letter containing the facts and details of the complaint to Deputy Chief Doug Setliff at Pelham Police Department, 32 Philip Davis Street, Pelham, AL 35124; OR
5. A complainant may send an e-mail containing the facts and details of the complaint to Deputy Chief Doug Setliff at [dsetliff@pelhamalabama.gov](mailto:dsetliff@pelhamalabama.gov).